

## Troubleshooting - elnastar

Condition	Cause
The needle thread breaks.	<ol> <li>The needle thread is not threaded properly.</li> <li>The needle thread tension is too tight.</li> <li>The needle is bent or blunt.</li> <li>The needle is incorrectly inserted.</li> <li>The needle thread and the bobbin thread are not set properly under (drawn to the rear of) the presser foot when sewing is starting.</li> <li>The fabric is not drawn to the rear when sewing is finished.</li> <li>The thread is too heavy or too fine for the needle.</li> </ol>
The bobbin thread breaks.	<ol> <li>The bobbin thread is not threaded properly in the bobbin holder.</li> <li>Lint has collected in the bobbin holder.</li> <li>The bobbin is damaged and doesn't turn smoothly.</li> <li>The thread is wound loosely on the bobbin.</li> </ol>
The needle breaks.	<ol> <li>Needle is incorrectly inserted.</li> <li>The needle is bent or blunt.</li> <li>The needle clamp screw is too loose.</li> <li>A proper foot is not used.</li> <li>The fabric is not drawn to the rear when sewing is finished.</li> <li>The needle is too fine for the fabric being sewn.</li> </ol>
The needle thread loops.	<ol> <li>The needle thread tension is too loose.</li> <li>The needle size is not suitable for the thread.</li> </ol>
Skipped stitches	<ol> <li>The needle is incorrectly inserted.</li> <li>The needle is bent or blunt.</li> <li>The needle and/or thread are not suitable for the fabric being sewn.</li> <li>A blue needle is not being used for sewing stretch, very fine fabrics and synthetics.</li> <li>The needle thread is not threaded properly.</li> <li>A poor quality needle is used.</li> </ol>
Seam puckering	<ol> <li>The needle thread tension is too tight.</li> <li>The needle thread is not threaded properly.</li> <li>The needle is too heavy for the fabric being sewn.</li> <li>The stitch length is too long for the fabric.</li> <li>* Use a stabilizer for very fine fabrics.</li> </ol>
The cloth is not fed smoothly.	<ol> <li>The feed dog is packed with lint.</li> <li>The stitches are too fine.</li> <li>The feed dog was not raised after being lowered.</li> </ol>
The machine does not work.	<ol> <li>The machine is not plugged in.</li> <li>Thread is caught in the hook race.</li> <li>The bobbin winder spindle is still in the winding position.</li> </ol>
Patterns are distorted.	The stitch is not balanced.
The buttonhole is not sewn well.	<ol> <li>The stitch density is not suitable for the fabric being sewn.</li> <li>Interfacing is not being used with stretch fabrics.</li> </ol>
Noisy operation	The feed dog is packed with lint.     Lint has collected in the bobbin holder.