Troubleshooting - eXplore 150 - 160

Condition	Cause
The needle thread breaks	1. The needle thread is not threaded properly. 2. The needle thread tension is too tight. 3. The needle is bent or blunt. 4. The needle is incorrectly inserted. 5. The needle thread and the bobbin thread are not set under the presser foot when start sewing. 6. The threads were not drawn to the rear after sewing. 7. The thread is too heavy or too fine for the needle.
The bobbin thread breaks	1. The bobbin thread is not threaded properly in the bobbin holder. 2. Lint has collected in the bobbin holder. 3. The bobbin is damaged and does not turn smoothly.
The needle breaks	1. The needle is incorrectly inserted. 2. The needle clamp screw is loose. 3. The needle is too fine for the fabric being sewn. 4. An inappropriate presser foot is used.
Skipped stitches	1. The needle is incorrectly inserted, bent or blunt. 2. The needle and/or threads are not suitable for the work being sewn. 3. A blue tip needle is not being used for sewing stretch, very fine fabrics and synthetics. 4. The needle thread is not threaded properly. 5. A poor quality needle is used.
Seam puckering	1. The needle thread tension is too tight. 2. The needle thread or bobbin thread is not threaded properly. 3. The needle is too heavy for the fabric being sewn. 4. The stitch length is too long for the fabric. * Use a stabilizer for very fine fabrics.
The fabric is not feeding smoothly	1. The feed dog is packed with lint. 2. The stitches are too fine. 3. The feed dog is lowered.
Stitch form loops below the work	1. The needle thread tension is too loose. 2. The needle is too thick or too fine for the fabric.
The machine does not work	1. The machine is not plugged in or foot control is not connected. 2. Thread has been caught in the hook race. 3. The clutch is disengaged.
Buttonhole sewing is not sewn properly	1. The stitch density is not suitable for the fabric being sewn. 2. The interfacing has not been used for the stretch or synthetic fabric.
The machine is noisy	1. Thread has been caught in the hook race. 2. Lint has built up in the hook race or bobbin holder.